

Job Description

Job title	Data Centre Shift Technician	Date
Reports to (title)		
Contract/Department		Revision
Location		

Job purpose

Describe the overall purpose of the job in two or three sentences.

EMCOR UK are looking for an enthusiastic and capable individual to join our Data Centre Shift Team. This team will be providing technical support for all critical infrastructure during planned and reactive tasks to ensure sites high level of availability

Duties/responsibilities/accountabilities/deliverables

List the main aspects of the job, with an emphasis on duties and responsibilities for junior roles, and accountabilities and deliverables for more senior roles.

Conduct and record preventative maintenance and fault diagnosis of critical plant and equipment.

Document and support the corrective actions identified.

Support and facilitate specialist subcontractors/vendors during planned, reactive or project tasks while ensuring they conform to the site procedures and agreed safety documentation.

Monitor, maintain, investigate and acknowledge the BMS and SCADA systems.

Undertake daily site checks to note and proactively repair any defects and to maintain plant rooms in a clean, tidy and safe condition.

Rectify and record defects through the helpdesk to ensure SLA timeframes are always met.

Provide rapid and effective response to customer and helpdesk requirements.

Review subcontractor competencies before work permits are authorised.

Ensure compliance and escalate any issue that effect the availability, health and safety and security of the site.

Adhere to all current company and Critical Engineering Management policies.

Maintain water systems and records in accordance with L8 Legislation.

Provide innovative solutions and recommendations to improve processes, building, plant and systems.

Develop relationships with the client and assist his nominated audit teams

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Resource responsibilities

Indicate the typical number of direct reports, financial responsibility, control over subcontractors and any responsibility for assets, systems or outsourced services.

Person specification

Describe the knowledge, skills, qualifications, personality and experience required for the job.

Essential

Good knowledge of Generators, Cooling systems and UPS systems.

Hold a valid UK driving license.

Served a full Technical Apprenticeship and hold a technical qualification as an electrical engineer (C&G, HNC, ONC etc).

Able to organise and manage own workload.

Positive proactive attitude and can take ownership of the site.

Aware of site critically and work risks.

Good admin skills with Microsoft packages.

Good interpersonal and communication skills.

Good understanding of LV distribution systems

Desirable

Critical site experience or Data centre experience

HV AP15

Knowledge of CMMS

L8 Certification

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Worked a shift pattern before

Other factors relevant to the job

Enter any additional information which the job holder would need to know, for example: requirement for UK-wide travel, shift patterns, night working, call outs etc.

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Line Manager <i>Signature</i>	
Print Name	
Date	

Job Holder <i>Signature</i>	
Print Name	
Date	

<i>FOR HR USE ONLY:</i>					
<i>Job Grade</i>		<i>EMCOR Competency Level</i>		<i>Training Profile UTC</i>	