

Job Description

- Undertake any reasonable request as specified by the line manager.

Resource responsibilities

Indicate the typical number of direct reports, financial responsibility, control over subcontractors and any responsibility for assets, systems or outsourced services.

Management of cleaning and associated service spend.

Matrix management of Soft FM Managers/supervisors.

Person specification

Describe the knowledge, skills, qualifications, personality and experience required for the job.

- Experience in in the Facilities Management industry managing soft services, especially services outsourced.
- Be an active member in industry associations
- Influencer and innovator in the cleaning services area
- Solution creator with demonstrable track record of change implementation and maintenance
- Experience in commercial management of service line
- Self-starter with high standards of self-achievement
- Excellent communication and interpersonal skills and stakeholder management
- Change agent, challenger and emotionally intelligent team leader and player
- Good IT skills including Excel and Microsoft business packages to an advanced level

Other factors relevant to the job

Enter any additional information which the job holder would need to know, for example: requirement for UK-wide travel, shift patterns, night working, call outs etc.

Requirement for UK wide travel due to geographic spread of sites

Job Description

Line Manager Signature	
Print Name	
Date	

Job Holder Signature	
Print Name	
Date	

<i>FOR HR USE ONLY:</i>					
<i>Job Grade</i>		<i>EMCOR Competency Level</i>		<i>Training Profile UTC</i>	